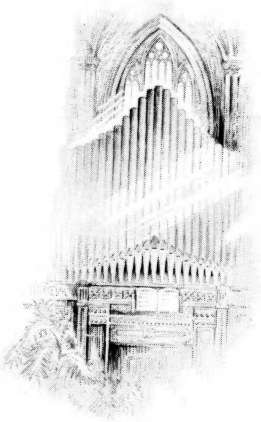
APR 6 1954

HENRY HANCOCK
PRESIDENT AND CHAIRMAN
OF THE BOARD



PREMO F. RATTI
EXEC. VICE-PRES.
AND TREAS.

ESTEY ORGAN CORPORATION

PIPE AND REED ORGANS
BRATTLEBORO, VERMONT
PHONE 650-651

April 5, 1954

Mr. Carroll Rikert, Jr.
Business Manager
Middlebury College
Middlebury, Vermont

Re: Organ #1403

Dear Mr. Rikert:

As I explained over the phone, we attempted to reach Mr. Hewitt in Randolph but found that he had left. However, we sent Mr. C. Harry Ekberg, our electrical engineer, to examine the console this past Thursday.

Mr. Ekberg talked with Mr. Berger regarding the difficulties you are experiencing and set about to find out what was causing them.

There was nothing which he could attribute to the console itself. As a precautionary measure, he cleaned all of the contacts under the keys. As these contacts are silver, it is very unusual for anything of this sort to happen within the time the console has been in place. It did not appear to him that anything had been spilled on the keys which would run down and affect the contacts.

Although the above ~~would~~ might explain the faulty key action, it does not explain to our satisfaction the difficulty in the combination action. The latter, by the way, did not "act up" when Mr. Ekberg was present.

Mr. Ekberg feels that the trouble quite possibly may have been caused by low voltage in

the Chapel supply. To guard against a possible recurrence, he changed the Rectifier setting to 15 volts rather than 10 volts which should be sufficient.

We are enclosing invoice covering Mr. Ekberg's trip as we do not feel that the difficulties experienced can be attributed to the console itself.

We sincerely hope that there will not be a recurrence of your trouble. If so, however, we will appreciate your advising us regarding it.

It might be well to check with your local power company to see if they were experiencing difficulty with voltage fluctuation on the dates when the trouble was noticed.

I had hoped to see you Friday afternoon but assume that you could not arrange your plans to stop off and see us.

Sincerely yours,

Estey Organ Corporation

By Bertram C. Baldwin, Jr.

Bertram C. Baldwin, Jr.
Sales Manager
Pipe Organ Division

BCB-J